



Merry Christmas!

Holiday closure: Office closing 12pm Friday 22 December 2023 re-opening 8am Monday 8 January 2024.

CONTENTS:

- Page 2: Team Update
- Page 3: Management Update
- Page 4: Flexi Queensland Christmas Party
- Page 5: Events & Activities
- Page 6: Puzzle Mania Christmas
- Page 7: Companion Card Information
- Page 8: Fundraising
- Page 9: On the Ground Photos
- Page 10: Home Hill Harvest Festival
- Page 11: Community Christmas Carols
- Page 12: Birthdays
- Page 13: Flexi Queensland Flyer
- Page 14: Expression of Interest Form



Flexi Queensland

ABN: 61 723 727 604
Phone: (07) 4783 5866
After Hours: 0427 835 866
Fax: (07) 4783 5872
Email: admin@flexiqld.com
Address: 14 - 16 Ross Street
 Ayr QLD 4807



Team update



FLEXI STAFF

ACKNOWLEDGEMENT OF SERVICE

On 24 November, at the Flexi Queensland of year dinner, many staff were acknowledged for their years of service employed with Flexi Queensland. Each staff member present on the night was acknowledged, thanked, and awarded with a Certificate of Achievement for their continued years of dedication in supporting Flexi Queensland clients. The Management team and Board of Directors express their appreciation of these staff members, with some being part of the team for over ten years.

The following staff members received a Certificate of Achievement for years of service:

- | | |
|------------------------------|---------------------------|
| Katelyn Bell— 8 years | Julia Lewis—4 years |
| Sarsha Bell—3 years | Belinda Linton—12 years |
| Tracey Bell—7 years | Leanne Marriott—9 years |
| Alan Bonato—4 years | Glenys Mulcahy—8 years |
| Alana Broccardo—3 years | Michaela Mye—7 years |
| Maria Cason—6 years | Janelle Neal—10 years |
| Shannen Caspany—9 years | Teneill Ready—13 years |
| Diane Caspany-Setter—9 years | Helen Rush—7 years |
| Leona Floriduz—8 years | Mitchell Setter—4 years |
| Stephanie Galvin—8 years | Michelle Sherlock—4 years |
| Kerrie Isaacs—6 years | David Smethurst—5 years |
| Fiona Johnson—3 years | Melissa Steel—5 years |
| Cheryl Lawrence—4 years | Deirdre Williams—3 years |



Janelle Neal holding her Certificate of Achievement for 10 years of service!

COMMUNITY RECOGNITION



In November, Flexi Queensland received a pleasant surprise from the Maidavale State School community. The students were very pleased to hand over a token of appreciation, in the form of delicious blueberry muffins they had baked, to Flexi Queensland for their ongoing support in our community for people with disabilities. This kind gesture was part of the student’s learning about giving back to the community, and recognizing the diverse and much needed support organisations we have here in the Burdekin.



Thank you Maidavale State School Community



Management Update



Now that we have reached the end of 2023, we can now reflect on what we have achieved this year. We have continued to work closely with all families to ensure their NDIS funding meets the Service Users needs and goals.

Flexi Queensland continued to grow through the delivery of more hours of support since the pandemic in 2020. These additional hours are not only to Service Users getting out more into the community but also provide more respite to families and carers. We have also seen some old faces with Service Users returning the Flexi Queensland this year.

The growth in hours delivered to our Service Users has created the need to expand the Centre Team and employ additional Lifestyle Facilitators, which we have continued to work closely with Shannon and Rhett from Active HR. Thank you Shannon and Rhett for all your hard work and dedication with HR matters.

On behalf of the Directors and Managers, we can share that we are all extremely proud to see where Flexi Queensland is at today. The reopening of the Therapy and Activity Centre (TAC) was a massive highlight which is utilised daily with activities, life skill development, social interactions and staff training.

Flexi Queensland would not be the successful organisation without the dedicated team of Lifestyle Facilitators. We thank you all for your commitment and hard work in supporting our Service Users to achieve their goals and aspirations. The work that you do is often challenging and demanding but your passion for your work is inspirational. As a team we have worked hard throughout the year to focus on providing quality individualised services at all

times, ensuring we are professional in our conduct.

To our Service Users and their families, thank you for entrusting Flexi Queensland with the task of working with you to achieve the goals that you have set for yourselves in 2023, it has been an absolute pleasure. We would like to especially thank the invaluable support of the Board of Directors, Ian Shepherdson, Maryann Petersen, Sue Malaponte, and Rick Spark who donate their valuable time to Flexi Queensland working closely with Management to make the critical decisions around the organisation's governance and management of operations. We have come so far in the last year and knowing you are always supportive is very reassuring when encountering the many challenges, particularly when we prepared for our NDIS recertification audit in December 2023.

Audit update:

Flexi Queensland had final day of Audit today, 19 December 2023, and the outcome of the Recertification Audit was that no nonconformities were raised—great work team, this is a great achievement by all. Due to the weather last week, Flexi Queensland has postponed the post Audit celebration to Friday 19 January 2024 starting at 4:30pm—all staff are welcomed to come along.

I wish you a safe and restful break over the Festive Period and look forward to continuing to work together in 2024.

Teneill Ready

Lifestyle Support Manager

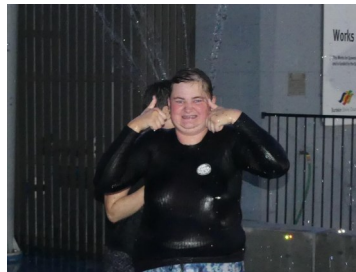
FLEXI QUEENSLAND CHRISTMAS PARTY

On Friday evening, 1 December 2023, Flexi Queensland hosted an event at the Burdekin Aquatic Centre to celebrate International Day of People with Disability, Disability Action Week, and Christmas.

Local disability service providers were invited to attend Flexi Queensland's event, including RM Care and Endeavour Foundation, and a range of people with different abilities attended.

Many local businesses kindly donated food on the night, including Butcher on Queen, Alfie's Bakery, Phelans Pies, Coles, and Woolworths. These businesses are regular supporters of Flexi Queensland events, and their generosity is greatly appreciated.

It is amazing that different service providers can work together to ensure everyone is able to participate in the community alongside friends old and new. And the support of donations we receive is always greatly appreciated.



Flexi Team 2023



Change is a constant state here at Flexi Queensland so we have some new members to welcome to the team:

Cleaners:


Tegan


Lifestyle Facilitators:

Holly, Mark, Taylor, Abigail, and Katherine






Connect with Flexi!

 4783 5866

 0427 835 866

 1800 210 637

 Flexi Queensland
 admin@flexiqld.com
 www.flexiqld.com

EVENTS & ACTIVITIES

Coming up in 2024

Saturday 10 February

The Little Mermaid

Thursday 15 February

Creedence Clearwater Revival Tribute

Monday Madness

01/01/2024—Public Holiday

08/01/2024—Yearly Planning Event

15/01/2024—Australia Day Craft or Burdekin Aquatic Centre

22/01/2024—Sausage Sizzle for Australia Day

29/01/2024—Bingo or Burdekin Aquatic Centre





HOLIDAY WORDSEARCH

F P T V N
 A K Y Z O C B
 J V U D N R A H V
 I C E S K A T E S Z Q
 O C I C O R L V V R V
 Q Y A A P L J R W P G
 M B W N R S I P H M D
 H A D E N N Z O O
 N Y S E G N T
 R Z A C E T L A C J Y
 N W H U A N T E M H E X S
 G I H G G N T I B W O Y I U D
 I M C W I H E W M E O C L L A J Y
 V H E I E T L Z M L N O L A L U E
 Y F J N L Y B H L L S L O H C D L
 O T F T S Q M R M S J A H S A E F
 Q M G E R E T A E W S T O D T C H
 L L O R H R H T I N S E L S N M Y
 C H R I S T M A S T R E E A U
 R E I N D E E R G X R E S



WORD LIST

CANDY CANE
 CHRISTMAS TREE
 COZY
 ELF
 HOLLY
 HOT CHOCOLATE
 ICE SKATES

IVY
 JINGLE BELLS
 MITTENS
 NAUGHTY
 NICE
 PRESENT
 REINDEER

SANTA CLAUS
 SLEIGH
 SNOWMAN
 SWEATER
 TINSEL
 WINTER

Homemade GIFTS MADE EASY

Name: _____ Date: _____

Christmas Decorating

ACROSS

- Used to wrap a present
- Decoration for a banister
- Striped and sweet
- Used to open a walnut
- Door decoration
- Many times these are strung together
- Glitter for the tree



DOWN

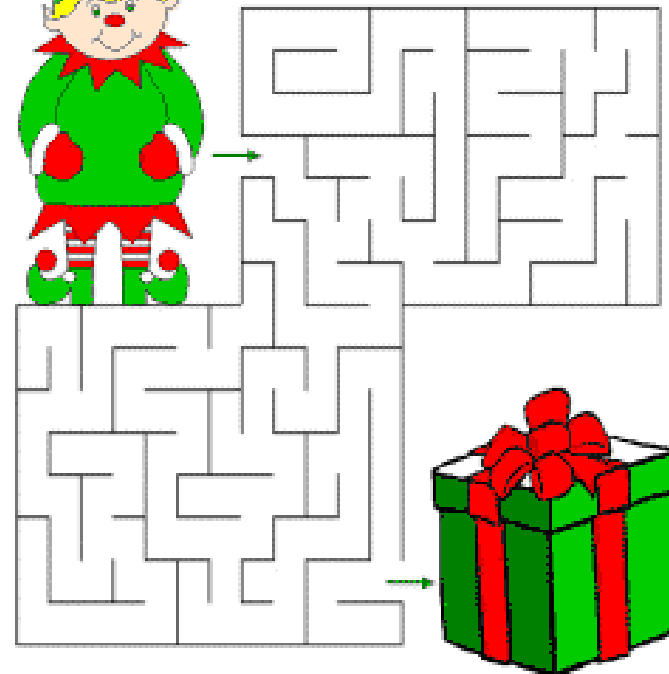
- Decorative spheres
- Another word for decorations
- Christmas tree fruit
- Might light the dinner table
- Place where greetings are found
- Hung by the chimney
- Might be cedar, fir or pine

© 2022 puzzles-to-print.com



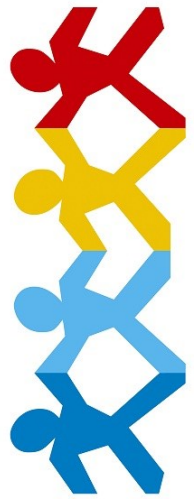
Christmas Maze

Help Jo Jo the elf find the missing Christmas present!



IMPORTANT EVENT INFO

Companion Cards



If you have a disability and a lifelong need for 'attendant care support in order to participate in community activities and attend venues, the Companion Card may help you with the costs of getting out and about with the support of a companion.

Companion Card holders receive a second 'companion' ticket at no charge at participating venues and on participating public transport. The 'companion' ticket is also exempt from booking fees.

A companion is any person who accompanies a cardholder and provides attendant care support. The cardholder's chosen companion may be a paid or unpaid assistant or carer, family member, friend or partner.

The Companion Card is not income or asset tested. To be eligible for the card, you must:

- Be a lawful Australian resident, living in Queensland
- Have a disability
- Because of the impact of the disability, be unable to participate at most community venues or activities without attendant care support
- Need, or be likely to need, lifelong attendant care support.

For more information please visit: www.qld.gov.au/disability/out-and-about/companion-card/

Or pick up a Companion Card Application from the Flexi Queensland Office today.

© Commonwealth of Australia 2013





FUNDRAISING



Flexi Queensland are holding many different fundraising activities, events and themed days, at the moment and all proceeds will go towards updating equipment at the Therapy & Activity Centre.

The new PlayStation 5 gaming console and games purchased for the TAC, ready to be opened by the Service Users, to be enjoyed by all!



The Service Users and Staff are collecting and recycling 10c containers. Recycling bins can be found at all of our Flexi Sites—Flexi Office, TAC, Flexi 1, Flexi 2 and Flexi 4. The Service Users are taking turns to cash the containers in at North Queensland Green Solutions.



People in the community are continually dropping in ring pulls which the Service Users are taking turns to cash in at Ellsley Metal Recycling.



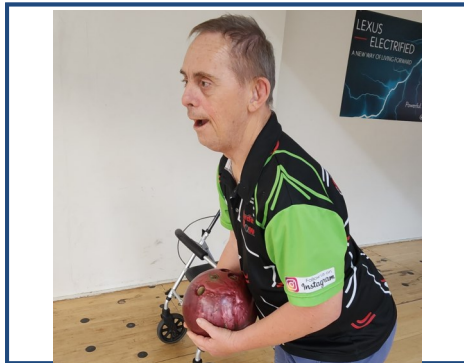


ON THE GROUND



Awards

The Burdekin Beats performing group received their trophy awards at the end of year break up party.



Bowling Fun

Kevin ready to get a strike in the Flexi Bowling League competition.



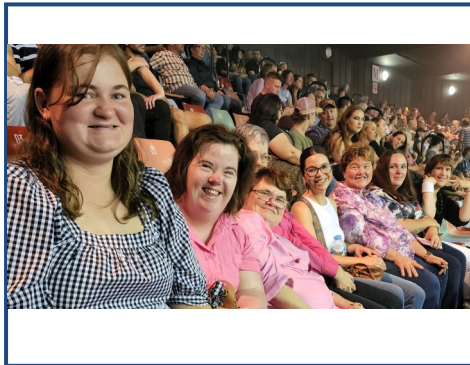
Daily Exercise

Steven getting some exercise by going for a long walk through Plantation Park and the Juru walk.



Morning Melodies

Matilda, Lita and Gaylene enjoying morning tea before the Christmas with Karen Knowles show at the Burdekin Theatre.



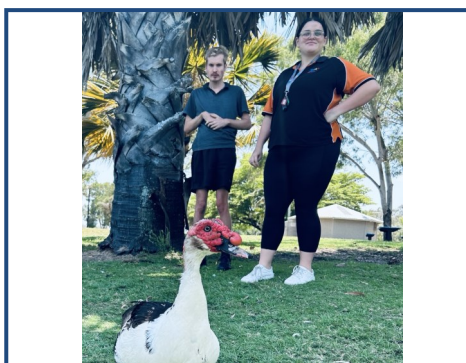
PBR

Ashleigh, Emily, Gaylene, Belinda and Nicole ready to watch all the action at the PBR bull riding championships in Townsville.



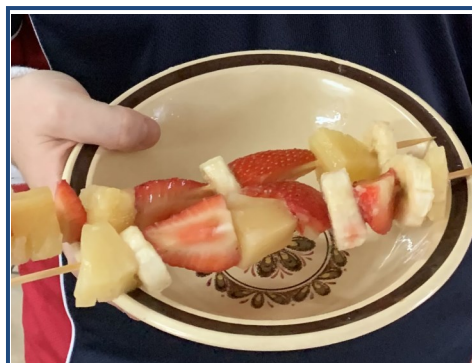
TAC

Nicole holding her Christmas lantern that she made during Monday Madness activities.



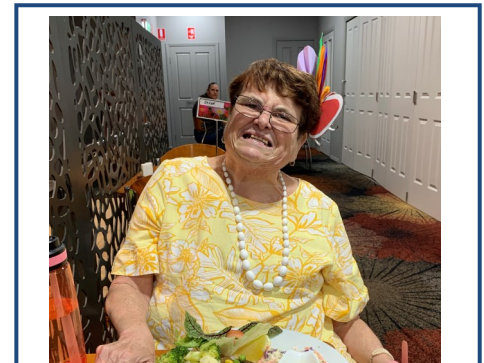
Bowen Day Trip

Steven and his LF's went to Bowen for the day to explore the parks, beaches, and the lookout. Steven enjoyed the day.



Health & Fitness

The Monday Madness activity of making healthy fruit kebab sticks and learning about healthy food options was enjoyed by all.



Out to Lunch

Gaylene out to lunch with the Bingo group at the RSL for their Melbourne Cup Luncheon.



HOME HILL HARVEST FESTIVAL





COMMUNITY CAROLS





BIRTHDAYS



Happy Birthday
Steven!



Happy Birthday
Karen!





SUPPORTING PEOPLE IN THE BURDEKIN SINCE 1995

Flexi
Queensland

Unlocking possibilities for people
with disabilities

Flexi Queensland is a leading NDIS provider in the Burdekin region.

Discovering potential,
empowering lives

Personalised care
and support for
people in need

Capacity now open for
new clients:



07 4783 5866



14-16 Ross Street, Ayr
QLD 4807





EXPRESSION OF INTEREST

We are calling for expressions of interest for upcoming event in February that you may be interested in attending to help us with our activity planning.

Please indicate below if you would be interested in attending and return your slip to Reception at the Ross Street Office as soon as possible.

RSVP and payment by 11th January 2024



Service User Name: _____

Date	Event	I would like to attend...
Saturday 10th February 2024	Burdekin Singers & Theatre Company Present Disney's The Little Mermaid 7.30pm Cost \$47.00 per person (with companion card)	<input type="checkbox"/> Yes <input type="checkbox"/> No

OFFICE USE:

Received By: _____ Date Received : _____