



**Matilda at the Burdekin Show on the Ferris Wheel**

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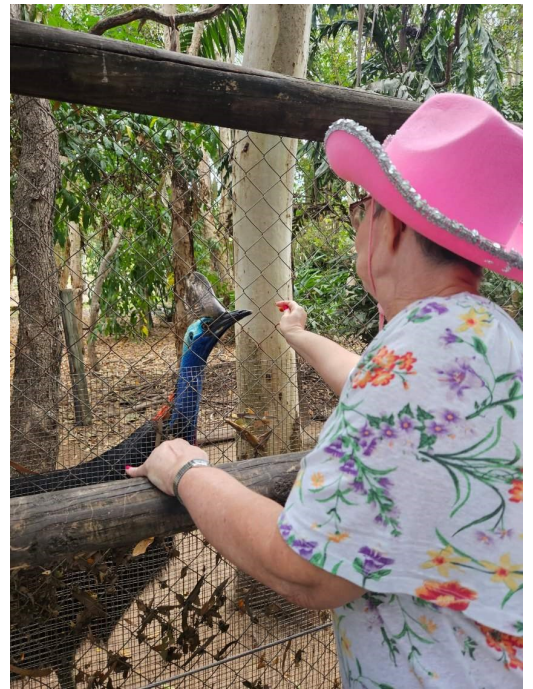
# BILLABONG SANCTUARY



On Tuesday 13 June 2023, Flexi Queensland attended the Billabong Sanctuary, where we were greeted by Ranger Lachie, who provided Flexi Queensland with a private tour around the Sanctuary.

Many of the Service Users were able to interact with different animals, and many faced their fears and held a snake.

Flexi Queensland would like to thank the team at the Billabong Sanctuary for being so accommodating to us.



# PHOTOS FROM THE BURDEKIN SHOW



# FOOTY FEVER



Gaylene and Mark excited for the Cowboys game



Gaylene, Nicole, Sarsha, Kerrie and Mark at the Cowboys vs Tigers



Gaylene and loves a good win!

# QUEENSLANDERS! STATE OF ORIGIN



Gaylene, Billie-Shai, Belinda, Teneill and Mark supporting Queensland in the State of Origin

# Flexi Team 2023



## Connect with Flexi!



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Change is a constant state here at Flexi Queensland so we have some new members to welcome to the team:

### Lifestyle Facilitators:

Leeanne Palmer, Deborah Ryan & Lisa Shepherd

**Welcome to the Flexi Team!**

### Maternity Leave:

Katie Parker – we wish Katie all the best on the safe arrival of baby in July!

## EVENTS & ACTIVITIES

### July 2023

**Tuesday 25 July**

Ephemera—Seaside Sculptures

### August 2023

**Saturday 5 August**

Cowboys vs Broncos

**Saturday 12 August**

Queen—It's a Kinda Magic

### September 2023

**Tuesday 5 September**

Townsville Shopping Shift

### October 2023

**Thursday 19 October**

Townsville Barra Fun Park

HOW'RE WE DOING?

LEAVE US A  
**Google**

★★★★★ **REVIEW!**

  Like us on  
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# UPDATE FROM THE SDM

## Audit

IHCA our third-party auditors have advised they will be conducting Flexi Queensland's Audit, the desktop review is on 03 October 2023, and an onsite audit has been planned from 07-09 November 2023. As always this will involve the Board of Directors, Centre Team, Lifestyle Facilitators, Service Users, and their families. Flexi Queensland will be contacting families to consent to be involved in the process and we encourage you to take this opportunity as it is important that you share your experience of working with the team at Flexi Queensland. The Auditors will select the Service Users they wish to speak with, whilst other Service Users will have their files and paperwork held at the office reviewed to ensure Flexi Queensland's processes meet the requirements of the NDIS Practise Standards.

## Opening of the TAC

With the support from the Board of Directors, a special thanks goes out to staff members and Service Users that have contributed to getting the TAC ready for reopening. We are excited to have the TAC reopened on Monday 03 July 2023. Service Users and their Lifestyle Facilitators, and Centre Team staff, enjoyed morning tea for Monday Madness at the TAC to mark the reopening. The TAC is available to all our Service Users.

## Events

Our Service Users are enjoying many recent social events, with attending the Burdekin Show, and attending the Cowboys games held at Queensland Country Bank Stadium in Townsville, we also have the V8 supercars coming up this week in Townsville.

## Team Leaders

We would like to congratulate our new Team Leaders, Abbie Woods, Kerrie Isaacs, Shannen Caspaney, and Diane Caspaney-Setter. Their new roles will ensure that we have a House Leader or a Team Leader at all our SIL accommodations regularly.

## Staff Training

Staff have completed Epilepsy Management training with Epilepsy Queensland.

Planned upcoming staff training: Dysphagia – Mealtime Management Training.

Emma  
Morrell



# IMPORTANT EVENT INFO

## Companion Cards



If you have a disability and a lifelong need for 'attendant care support in order to participate in community activities and attend venues, the Companion Card may help you with the costs of getting out and about with the support of a companion.

Companion Card holders receive a second 'companion' ticket at no charge at participating venues and on participating public transport. The 'companion' ticket is also exempt from booking fees.

A companion is any person who accompanies a cardholder and provides attendant care support. The cardholder's chosen companion may be a paid or unpaid assistant or carer, family member, friend or partner.

The Companion Card is not income or asset tested. To be eligible for the card, you must:

- Be a lawful Australian resident, living in Queensland
- Have a disability
- Because of the impact of the disability, be unable to participate at most community venues or activities without attendant care support
- Need, or be likely to need, lifelong attendant care support.

For more information please visit: [www.qld.gov.au/disability/out-and-about/companion-card/](http://www.qld.gov.au/disability/out-and-about/companion-card/)

Or pick up a Companion Card Application from the Flexi Queensland Office today.

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# GET READY, PLAN AHEAD BURDEKIN

## PERSON-CENTRED EMERGENCY PREPAREDNESS (P-CEP) WORKSHOPS FOR PEOPLE WITH DISABILITY

Learn how to plan for your support needs in emergencies such as floods, cyclones, bushfires, and heatwaves. This workshop is for **people with disability**, and is **presented by people with disability**.

Workshops are designed to be **inclusive and accessible to everyone**. Please let us know how we can help you have the best workshop experience!

Carers, family, service providers, and emergency managers are also invited to attend. We encourage you to also share information about these workshops with your friends and networks.

Morning tea and lunch provided.

For more information, please contact Queenslanders with Disability Network (QDN) on 1300 383 783 or email [didrr@qdn.org.au](mailto:didrr@qdn.org.au).



**SCAN THE QR CODE TO FIND OUT MORE AND SIGN UP FOR A WORKSHOP NEAR YOU.**

**OR**

**REGISTER HERE**







## EXPRESSION OF INTEREST

We are calling for expressions of interest for upcoming event in July that you may be interested in attending to help us with our activity planning.

Please indicate below if you would be interested in attending and return your slip to Reception at the Ross Street Office as soon as possible.

Event costs to be advised once EOI have been received.

RSVP by 4th July 2023



Service User Name: \_\_\_\_\_

Date	Event	I would like to attend...
25 July 2023	Townsville Seaside Ephemera-sculptures	<input type="checkbox"/> Yes <input type="checkbox"/> No

OFFICE USE:

Received By: \_\_\_\_\_ Date Received : \_\_\_\_\_



## EXPRESSION OF INTEREST

We are calling for expressions of interest for upcoming event in August that you may be interested in attending to help us with our activity planning.

Please indicate below if you would be interested in attending and return your slip to Reception at the Ross Street Office as soon as possible.

Event costs to be advised once EOI have been received.

RSVP by 14th July 2023

←-----

Service User Name: \_\_\_\_\_

Date	Event	I would like to attend...
12 August 2023	Queen—It's a Kinda Magic Townsville Entertainment Centre	<input type="checkbox"/> Yes <input type="checkbox"/> No

OFFICE USE:

Received By: \_\_\_\_\_ Date Received : \_\_\_\_\_